



**THE FAMILY
&
BABY SUPPORT
SERVICE**



*For all families with a baby
needing neonatal care in hospital*

We understand that having a baby on a neonatal unit can be a very stressful time for families.

Whilst your baby is in hospital and following discharge home you may like some extra support. This can be provided through the **Family and Baby Support Service** which is a supportive, non-judgemental service, aiming to support families at this challenging time.

The service is for all families who live within the Cheshire West & Chester area that have a baby admitted to the Neonatal Unit. Families can also be assisted whose infant has been transferred into the unit from outside the Cheshire West & Chester area.



Support can be offered in a variety of ways to fit in with your family's individual needs.

Support may include:

- Emotional Support
- Preparing for bringing your baby home
- Signposting to other relevant agencies
- Offering advice and assistance in budgeting and seeking financial help
- Helping parents to network and make friends
- Ongoing support once home

With your consent your details will be shared with the link Family Support Worker who visit's the neonatal unit every week; She will pass your details to a Family Support Worker based in your local Children's Centre. They will then contact you to arrange a suitable time and place to meet that suits the needs of your family.



You do not have to use the service. The service will only be provided with your written consent. You can change your mind at any time. Information discussed with us may need to be shared with other services in order to provide the best possible support. Information will only be shared without consent if there are concerns regarding child protection.



For further information contact:

Any member of the Neonatal Unit

01244 365 046

01244 366 088



West & Cheshire's Centres

- Blacon 01244 976225
- Cherry Grove 01244 973430
- Chester Victoria 01244 976220
- Kingsway & Upton 01244 976100
- Lache 01244 977791
- Chester Rural 01513 382227
- Malpas, Farndon & Tarvin 01244 976158
- Neston 01513 376390
- Parklands 01513 376324
- Portside 01513 376365
- Stanlaw Abbey 01513 376425
- Woodlands 01513 374650
- Barnton & Weaverham 01606 288526
- Frodsham 01244 976210
- Hartford 01606 271933
- Leftwich 01606 271711
- Victoria Road 01606 271650
- Greenfields 01606 271910
- Over 01606 271953
- Wharton 01606 275802