

The Friends and Family Test

Service Report: Oct 2018

Service

All Departments

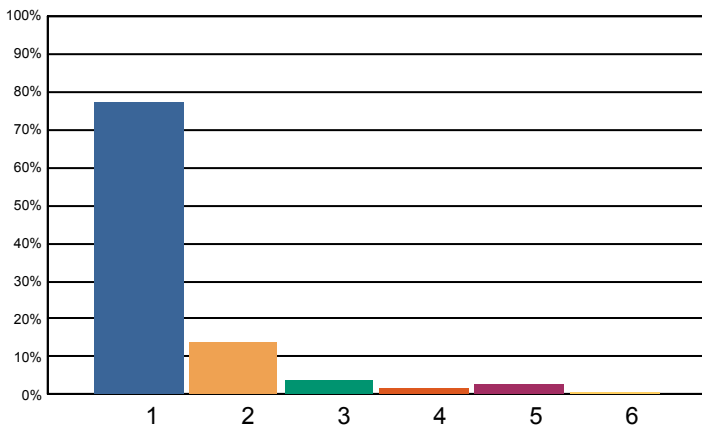
Recommended

91.27%

Not Recommended

4.37%

Overall Scores



Response Option	Responses	Percentage
1 - Extremely Likely	3,936	77.40%
2 - Likely	705	13.86%
3 - Neither Likely nor Unlikely	190	3.74%
4 - Unlikely	85	1.67%
5 - Extremely Unlikely	137	2.69%
6 - Don't Know	32	0.63%

Last 3 Comments

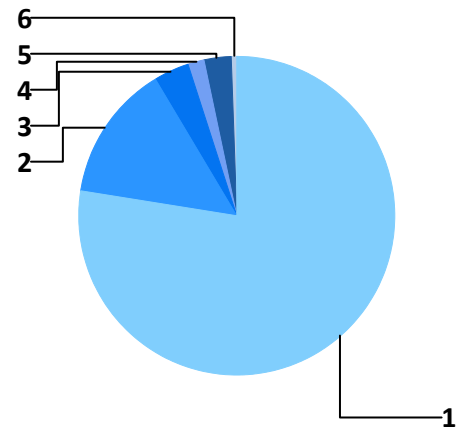
M

Very efficient, always straightforward, extremely efficient professional care.
Also a great sense of humour.
Thank you.

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ADMISSION REMINDER: On 07/11/18 at 12:30 at The Countess of Chester Hospital. Please refer to your letter for advice and instruction. If you feel there is any reason that you are unable to attend please call

Responses



Total Responses

5,085

Department: All Departments

1-Oct-2018 to 31-Oct-2018

Location / Service / Ward: All